

Georgia Center for Sight Simplifies Payroll Accounting; Finds a Human Resources Partner with Marathon HR

For the **Georgia Center for Sight**, managing the complexities of four checking accounts and 55 employees in four locations was a time-consuming burden. With their former payroll provider, Administrator Betty Drewery had to manually calculate payroll amounts to be withdrawn from each account. For employee-related issues—from hiring to workers' compensation claims—the Georgia Center for Sight had no one to streamline and facilitate its activities.

The situation changed for the better on January 1, 2008, when the ophthalmology center hired Marathon HR. Now, says Drewery, Marathon's great service is giving her just the support she needs in both Payroll and Human Resources. "When [company owner] Ralph Cimperman told me he was coming out for a visit, he asked me to think of ways they could improve," says Drewery. "I gave it a few days, but I couldn't think of anything."



A Partnership in the Making

Georgia Center for Sight first explored working with Marathon to eliminate the need for Drewery to manually intervene with payroll processing. "It would take me two days to delineate that payroll, and [our former provider] said that was the only way to do it," says Drewery. "Ralph came out and told me 'If you need us to pull it from 10 accounts, we can do it.' That one improvement has been a godsend."

Once the center hired Marathon for payroll, it began exploring the benefits of Marathon's other offerings. Today, Marathon handles Georgia Center for Sight's new hire process, handling pre-employment drug testing and all the onboarding paperwork. Marathon even gives Drewery tips on which questions interviewers should and shouldn't ask of candidates. Marathon also maintains all of the center's employee files, saving space and time.

Marathon also backs up Georgia Center for Sight on tricky personnel issues, such as Workers' Compensation claims. "Marathon has a great attorney on retainer," says Drewery, "and they take our issues to him if needed."

Great Customer Service

Drewery also offers high praise for the Marathon Customer Service Team. "They are great. They handle virtually all of our HR issues, and help take a load off

me with things like health benefits review, making sure we collect all our paperwork and have it signed with I's dotted and T's crossed," Drewery notes. "This could be very time consuming, but their team just takes it over.

"If I have questions, I usually get an answer immediately," Drewery continues. "If it's going to take a day or two to research a response, I am told up front, and I don't have to remind them."

Overall, Drewery says she is more than satisfied with Marathon and has referred the company to others looking for payroll and/or human resources help. "I definitely recommend Marathon. There is probably nothing they couldn't handle."



Georgia Center for Sight is a 15-year-old firm with offices in Athens, Elberton, Lake Oconee and Lavonia, Georgia. The company offers a wide array of family eye care services. These include Lasik vision correction and cataract surgery, offering LenSx technology, glaucoma surgery and macular degeneration therapies. The Georgia Center for Sight prides itself on excellence in Ophthalmology for every patient that walks through its doors. For more information, visit georgiacenterforsight.com.

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